

## The 3 GOLDEN RULES

1. **Failure to pick up dog waste, rubbish or toys will lead to the refusal of future use. If you find anything left by a previous user, please pick it up and let us know. Leave 5 minutes at the end of your session to check the field is clear. Spot checks take place.**
2. Bookings start on the hour and last 50 minutes. Please leave promptly at the end of your session; any user who overstays will be restricted from using the fields in the future. Please do not arrive more than 2-3 minutes early to your appointment and you and your dogs must remain in vehicles until your appointment starts. You may wait and park outside the field until your time slot. Please notify us if you are coming by foot.
3. Dogs must be up to date with vaccinations or Titer tested and regularly treated for flea, tick and worm prevention. The kennel cough vaccine is advisable but not obligatory. If Titer testing we also require the leptospirosis vaccination. Proof of vaccinations or Titer tests must be brought to the Introduction Session. Evidence of yearly boosters must be emailed to: [info@cefnbachdogpaddock.co.uk](mailto:info@cefnbachdogpaddock.co.uk)

## THE IMPORTANT STUFF

Use of the field is entirely at your own risk. Cefn Bach Dog Paddock accepts no liability for the death of or any injury of any person or dog, or for damage to any property. Cefn Bach Dog Paddock also accepts no liability for any losses, claims, actions, damages, costs, expenses or other liability incurred whilst onsite. Yours and your dogs' behaviour and actions are your sole responsibility and no claim can be made against Cefn Bach Dog Paddock.

You are liable for any damage caused inside and outside of the field by you, your dog(s) or any person in your party. All dogs must be covered under their own third party insurance (public liability insurance). This is usually included in your pet insurance.

We are located in a rural setting amongst working farmland. Therefore Cefn Bach Dog Paddock may not be suitable for all dogs due to the proximity of livestock (sheep, cows, horses etc.), sounds of farming activity e.g. tractors, dogs, gunshots, bird scarers etc. **Please assess the suitability for your own dog or [contact us](#) for more information.**

You must [download](#) print and sign a copy of the Terms of Use and bring them to your Introduction Session.

## **ARRIVING & LEAVING**

There is CCTV at the site for the safety and security of our clients (both canine and human) and our premises.

Instructions will be sent for your induction session with details of exactly what to do on your arrival

You and your dogs must remain in your vehicle until it is your turn to use the field. Allowing dogs out of cars outside the paddock is not permitted when the previous user is in the field as it could have consequences for nervous and/or reactive dogs and other nearby livestock.

Vehicles must be parked on the designated parking area inside the paddock which is inside the field.

Never enter the field while somebody else is in it. Also be aware that some people may walk to the field, so the fact that there is no car there does not mean the field is empty.

If the previous appointment is still in the field when your booking starts, please inform us immediately.

Once the field is vacated, push the gate back to enter, and drive into the parking area. Gently close the gate behind you. When this gate is closed you are now within the secure vehicle park and paddock and can begin your session.

On leaving the field, please always shut the gate.

## **ETIQUETTE**

Cefn Bach Dog Paddock is a safe and peaceful retreat for everybody. Please give people and dogs plenty of space. Any disrespectful behaviour will lead to refusal of future use.

Please respect others using nearby lanes and public footpaths.

## **DOS AND DON'TS**

Do not drop litter or leave toys or uneaten treats in the field. Dogs may swallow them and become ill so please take everything home with you at the end of your session.

No smoking anywhere on site.

If dogs wish to dig, encourage them to use the digging pit provided. Any holes dug outside of the pit must be refilled and reported for safety and security reasons.

There must always be a ratio of no more than 10 dogs to 1 adult.

If you wish to share your slot with friends it is your responsibility to ensure that they read and agree to these Terms of Use. Please ensure that all dogs get along before bringing them to the facility.

Please wear sensible footwear and clothing for the conditions as we are on top of a mountain where weather conditions change quickly.

## **EQUIPMENT**

Cefn Bach Dog Paddock is not liable for any death, damage, injury or loss to any person or animal while using the facility or the equipment within it, or to any third party as a result of any person or dog.

Dogs under 18 months old are restricted from using the height equipment due to their developing growth plates.

Before using the facility or the equipment within it, visit the vet to ensure that dogs are physically fit and strong enough to perform activities.

Do not use equipment in wet or icy conditions as surfaces become slippery.

Dogs must never be picked up and placed on obstacles. When using equipment above ground level dogs must wear a harness so that they can be supported during the exercise.

Never push dogs to do anything that they are not physically or mentally capable of. Allow dogs to go at their own pace and always let them choose whether they want to do it or not. Ensure dogs warm up properly first.

The equipment is for canine use only, not for human adults or children to climb on.

## **FIELD FENCING**

No climbing on the fence whatsoever, even if a toy or ball is stuck, please inform us and we will remove it safely.

Although we have made every effort to secure the field and we will be inspecting and maintaining the fence regularly, holes or other damage to the fence may occur from time to time due to several reasons including digging by dogs or other animals, falling trees or branches, and general wear and tear. If you become aware of any issue with the state of the fence, please let us know immediately so that we can make other users aware and so that we can fix it as soon as possible. We cannot, however, take any responsibility for any dog escaping the field whether this is through a defect in the fence, and regardless of whether we have notified you in advance or not. You must keep an eye on your dog at all times-they are your responsibility.

## **HEALTH & WELFARE**

Do not bring your dog to the field if they are or have been unwell in the last 48 hours. Doing so could be harmful to other dogs.

All sessions must comply with Cefn Bach Dog Paddock's reward-based training values. We reserve the right to cancel or end any session that may not comply.

Never leave dogs unattended in the field and no dogs to be left in vehicles while you walk other dogs in the field.

Please monitor the weather forecast and assess whether you and your dog will be comfortable in the weather that is forecast for your session. We are an outdoor facility exposed to the elements; in winter the ground will be muddy and slippery, if it's sunny it will be hot. We strongly advise you to cancel your appointment 24 hours in advance if the weather is not suitable for you.

When booking autumn and winter appointments search 'sunset time + date ' online to check daylight hours. You will need to bring a torch.

## **PROFESSIONALS**

If you wish to use the field with a professional or if you are a professional and would like to use the field with your clients, please [contact us](#).

## **CANCELLATIONS & AMENDMENTS**

Cancellations and amendments must be made 24 hours in advance of the scheduled booking.

## **PRIVACY**

Cefn Bach Dog Paddock is committed to ensuring that your privacy is protected. We hold your personal information in order to provide you with a service and for internal record keeping. Your name, telephone number and/or email address is needed to track bookings and payments. We will never pass your information to any third party. By processing your booking and indicating that you would like to receive further information from us, you consent to us using your personal information in the above ways. To view our full Privacy Notice please

## **PRICES**

The standard booking fee covers 1-3 dogs; additional dogs are charged at £2 per dog up to a maximum of 10 dogs.

All Cefn Bach Dog Paddock services are subject to an annual price increase.

**Thank you for taking the time to agree to our Terms and conditions of use. Please enjoy Cefn Bach Dog Paddock we look forward to welcoming you very soon!**